

To: • Dr Liz Bishop, Chief Executive
• Val Davies, Chair
Liverpool Heart and Chest Hospital
NHS Foundation Trust

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Dear Liz and Val

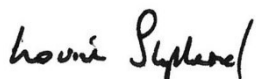
I wanted to take a moment to personally congratulate you on your 2024 Staff Survey results.

Liverpool Heart and Chest Hospital NHS Foundation Trust was one of the top performing Trusts in our Region for Staff Survey results, which is wonderful to see and testament to the excellent leadership you and your team have shown in another challenging year for the service. Thank you for your clear commitment to supporting your colleagues and teams to be the best they can be...we know the impact that will have for your patients.

I have asked our regional People Experience team to get in touch to learn from your success and share your learning with others.

Congratulations again! I'm impressed by your continued success and progress and look forward to seeing what you achieve in the year ahead.

Yours sincerely,



Louise Shepherd CBE
Regional Director (North West)